

**Will you answer the call
to volunteer?**

Public Health Response

- The Health Department is charged with the task of opening Points of Dispensing (PODs) in order to distribute mass amounts of vaccine or antibiotics in response to a Public Health emergency.
- The event could be naturally occurring or it could be the result of a terrorist attack, such as the release of anthrax.
- There would be a need for hundreds of volunteers to help operate the PODs.

POD Definition

- Points of Dispensing (PODs) are designated dispensing locations for persons who are currently healthy but may have been "exposed" and need prophylactic medication (i.e. vaccine, antibiotics).

Strategic National Stockpile

- The Strategic National Stockpile (SNS) is a cache of medical supplies to include antibiotics and vaccine.
- The supplies will be delivered to the POD to be distributed to affected population.



POD Staff

- There are ~100 workers per POD
- There are medical and non-medical workers
- Staff consists of Public Health employees and volunteers

POD Areas

- Triage
- Ill Evaluation
- Functional Needs
- Forms Distribution
- Medical Screening
- Contact Evaluation
- Dispensing
- Express Dispensing
- Exit Review
- Behavioral Health
- First Aid
- Supply
- Line Staff
- POD Personnel Management

***Depending on the public health emergency, some of these areas may not be opened.**

POD Areas

- Triage- assess health status and direct people to the appropriate area.
- Ill Evaluation- if determined to be ill, then refer person to the hospital.
- Forms Distribution- distribute forms to be filled out in order to receive vaccine/medication.
- Functional Needs- for persons needing special assistance (physical or language).

POD Areas

- Contact Evaluation- evaluates people who have had contact with persons who already have X disease.
- Medical Screening- to screen persons with a contraindication to the treatment.
- Dispensing- vaccine/ medication is distributed after people go through screening.
- Express Dispensing- vaccine/medication is distributed to people who do not need to go through screening.
- Exit Review- area provides last minute education and provides information forms.

POD Areas

- Behavioral Health- behavioral health workers are available to offer assistance to those requiring mental health assistance.
- First Aid- provides emergency assistance.
- Medical Supply- area where the medication will be stored and inventoried.
- Line Staff- will maintain the flow of people through the POD by directing them where to go.

POD Operations

- PODs may need to operate on a 24 hour schedule with up to 12 hour shifts depending on the nature of the response.
- The POD location will be communicated to volunteers when they are initially contacted.
- Volunteers will receive Just-in-Time Training on site.
- Job Action Sheets (JAS) will be given to each volunteer in order to provide a clear understanding of what their job involves.

Job Action Sheets

- Job Action Sheets (JAS) will be given to everyone.
- JAS contains:
 - a brief description of the area you will be working in
 - a list of tasks associated with your position
 - a space for you to fill in who you report to
 - a space for you to fill in who the Area Leader is for your area

Non-medical vs. Medical Role

- The role of a non-medical volunteer differs from the role of a medical volunteer.
- The non-medical volunteer will not be asked to perform as a medical volunteer except as previously trained.
- Some examples of non-medical volunteer roles are:
 - assist the nurses in their efforts to vaccinate or distribute medication
 - distribute forms
 - direct people traffic
 - act as a runner

Notification

- Sign-up to volunteer and provide contact information (information will not be shared).
- We ask that you keep your information updated.
- If you are contacted to work in a POD:
 - you will be asked what shifts you are available to work.
 - you will be instructed on where to report.

Training

- Training Sessions – will be conducted at least once each year.
- Just-in-Time Training – on-site training is offered during an event prior to opening a POD.

Benefits of Volunteering

- As a volunteer, you and your family are eligible to receive vaccine or medication first.
- Helping your community.
- Providing an invaluable service for your family and neighbors.

For More Information

■ Call your local* Volunteer Coordinator:

April Garza-Wright	615-340-2247	april.garza-wright@nashville.gov
Christine Hamm	931-490-8323	christine.hamm@state.tn.us
Brenda Harper	931-648-7214	brenda.harper@state.tn.us
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Vickie Lewis	615-206-1147	vickie.lewis@state.tn.us

*See the map on the next page to identify coordinator for your area.

Volunteer Coordinator Regions

West
Lori Barker
 731-884-2645
Debbie Lownsdale
 731-421-6784

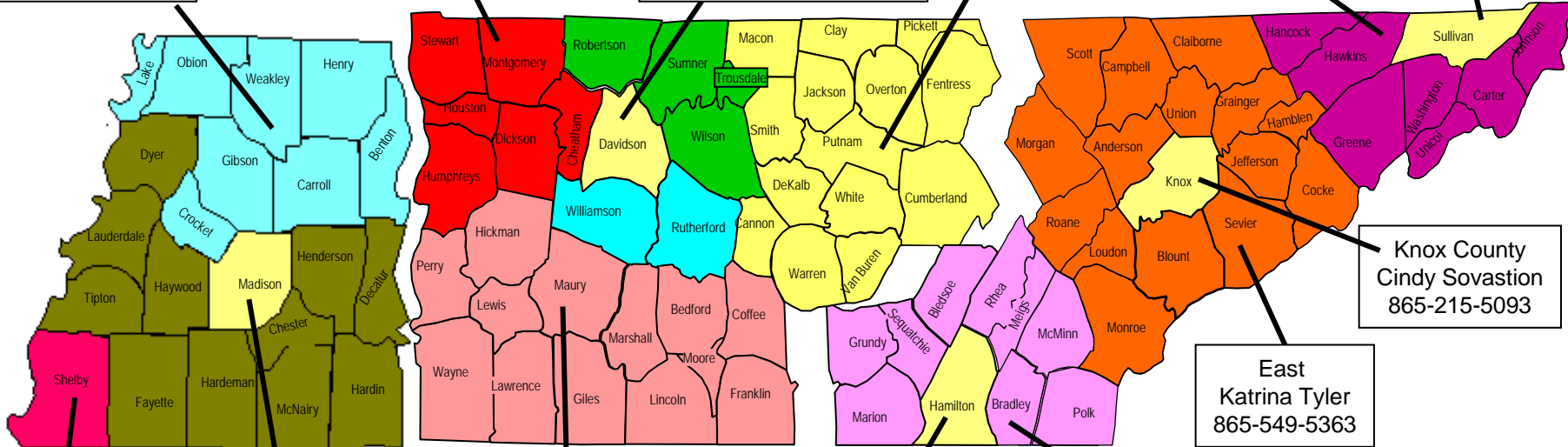
Mid-Cumberland
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North East
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Sullivan County
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Knox County
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